

Norfolk County Council report – September

New CEO of Norfolk County Council

Following the resignation of Tom McCabe, the new administration began a recruitment process for a replacement CEO. It is, of course, an unfortunate time to lose an experienced civil servant during this period as NCC and Norfolk navigate the changes of Local Government Reorganisation and Devolution.

NCC had an extraordinary Full Council meeting to formally appoint the candidate, Denis Bacon as the new CEO of the council.

Flu Vaccinations - NHS Norfolk & Suffolk Integrated Care Board

It is almost flu season and eligible residents in Norfolk can begin to book their flu vaccination now. The NHS is beginning preparations for winter earlier than usual.

Early booking is intended to help protect vulnerable residents and reduce pressure on local NHS services during the winter period.

The national booking system is open for eligible adults to pre-book a flu vaccination appointment at a local community pharmacy. Pregnant women and some other eligible groups can receive their vaccination from 1st September, while most eligible adults will be vaccinated from 1st October.

From September, local NHS services will contact eligible residents through GP practices, the NHS App or by letter.

Eligible adults do not need to wait for an invitation before booking through the national system. Residents can check eligibility and book via this link: [NHS flu vaccine webpage](#).

Air pollution warnings – new alert system

The Government has launched a free text message and email alert system to inform people about high levels of air pollution in their local areas.

Residents can sign up to monitor specific locations, such as their home or workplace, and receive direct alerts when pollution levels are elevated. It aims to help individuals, especially those with health conditions to take practical steps to reduce their exposure to harmful air pollutants.

Residents can sign up using this link: [Check air quality - GOV.UK](#)

Scam alert - letters claiming to be from Norfolk County Council

A letter claiming to be from 'Norfolk County Council' is being circulated. It states that it is informing the recipient about 'changes to Council Tax payments'.

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The letter is a scam. Norfolk County Council is not responsible for collecting Council Tax payments in Norfolk.

The letter also includes a QR code that directs recipients to a fraudulent website and attempts to take payments.

Trading Standards is investigating the scam. Its advice is to be wary of claims made in unexpected letters. If you, or anyone you know, receives this or a similar letter claiming to be from Norfolk County Council about Council Tax payments, please ignore it and do not scan the QR code.

Scam letters can also be reported to Trading Standards through its partner, the Citizens Advice consumer helpline, on freephone 0808 223 1133.

Any questions about Council Tax should be raised directly with the relevant district council.